1. Call to Order

2. Moment of Silence

3. Approval of Agenda

4. Approval of Meeting Minutes for July 19, 2019

5. Administrative Updates:
   a. FY19 Statements
   b. FY2020 budget & capital expenditure
   c. Staffing Status

6. Old Business
   a. Quality Assurance Improvement Study – Pharmacy flow
      i. Enterprise software/phone software
      ii. Space/Layout
      iii. Staffing changes
   b. Visiting Lac Du Flambeau (July 24)
   c. Strategic Plans - Patient Satisfaction Survey

7. New Business
   a. Policies
      i. Patient Requiring Escort / Banned Patients
      ii. Dental Policy – Orthodontics
   b. PRC policies revision
   c. Tribal Consultation (August 7) HPSA Scores (recruitment)

8. Dentimed Cases

9. Employee of the Month

10. Other

11. Adjournment